



**Questions?** Go to [ncmedicaidplans.gov](http://ncmedicaidplans.gov). Or call us at **1-833-870-5500** (TTY: 1-833-870-5588). The call is free. We can speak with you in other languages.

**NOTICE TO EBCI TRIBAL MEMBER WHO IS ENROLLED IN EBCI TRIBAL OPTION (EXCLUDED)**  
**NC Medicaid 20210106 v1.0**

Patricia A. Jones  
1234 Any Main Street  
Raleigh, NC 27603-1000

March 1, 2021

Dear Patricia A. Jones:

**Here is your health plan**

The people below will get health care services from their health plan starting on the date listed. If you chose a primary care provider (PCP), your PCP is listed below.

<b>Name / ID Number</b>	<b>Health Plan / Start Date / Phone</b>	<b>PCP / Address / Phone</b>
Patricia A. Jones XXX-XX-XXXX	EBCI Tribal Option <b>July 1, 2021</b> 1-800-260-9992	No PCP chosen. Please choose a PCP.

**If you want to keep your health plan**

You do not have to do anything if you want to keep the health plan listed.

The **EBCI Tribal Option** is a health plan created by the Cherokee Indian Hospital Authority (CIHA). It is to meet the primary care needs of federally recognized tribal members and others who are eligible for Indian Health Services and live in Cherokee, Haywood, Graham, Jackson, or Swain County or in a neighboring county of the 5-county region. The EBCI Tribal Option offers tailored medical, behavioral health, pharmacy, and support services to address health issues common to Native Americans.

**You have another choice**

You can choose NC Medicaid Direct at any time after May 14, 2021. **NC Medicaid Direct** is North Carolina’s state-administered health care program for Medicaid members. It will continue to provide the same services including developmental disability, behavioral health,

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traumatic brain injury and substance use disorder services for members who need these special services.

## **If you want to make a change**

You can make a change at any time. To learn about the options and the services offered or to make a change:

- Go to [ncmedicaidplans.gov](https://ncmedicaidplans.gov).
- Use the NC Medicaid Managed Care mobile app. To get the free app, search for **NC Medicaid Managed Care** on [Google Play](#) or the [App Store](#).
- Call us at **1-833-870-5500** (TTY: 1-833-870-5588).

## **Choose your primary care provider**

You need to choose a primary care provider (PCP). Your PCP is your family doctor, clinic or other health care provider. To choose the PCP you want, call the number on your ID card.

## **Questions?**

We can help. Go to [ncmedicaidplans.gov](https://ncmedicaidplans.gov). You can also use the “chat” tool on the website. Or call us at **1-833-870-5500** (TTY: 1-833-870-5588), 7 a.m. to 5 p.m., Monday through Saturday. The call is free. You may need your Medicaid ID number when you call or go to the website.

Thank you,  
NC Medicaid Team